

**NORTHAMPTON COUNTY COURT OF COMMON PLEAS
THIRD JUDICIAL DISTRICT**

AMERICANS WITH DISABILITIES ACT (TITLE II) POLICY

The Northampton County Court of Common Pleas complies with Title II of the Americans with Disabilities Act (ADA) which provides that "no qualified individual with a disability shall, by reason of such disability, be excluded from participation in or be denied the benefits of the services, programs, or activities of a public entity, or be subjected to discrimination by any such entity". 42 U.S.C.A. §12132. Pursuant to that requirement, if you are an individual with a disability who needs an accommodation in order to participate in any judicial proceeding or any other service, program, or activity of the Court, you are entitled, at no cost to you, to the provision of certain assistance. The ADA does not require the Court to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

If you require an accommodation under the ADA, it is recommended that you make your request as soon as possible or at least three (3) business days before your scheduled participation in any court proceeding, program, or activity. All requests for accommodation, regardless of timeliness, will be given due consideration and if necessary, may require an interactive process between the requestor and the Court to determine the best course of action.

To request a reasonable accommodation, please complete the *Request for Reasonable Accommodation Form* (Appendix A) and return it to:

Jenelle Crisafulli, ADA Coordinator
669 Washington Street, Easton PA 18042
Telephone: 610-829-6700
Fax: 610-559-6702
Email: ADARRequests@nccpa.org

If you need assistance completing this form, contact the ADA Coordinator.

Complaints alleging violations of Title II under the ADA (see Appendix B form) may be filed via FAX to 610-559-6702 pursuant to the UJS Grievance Procedure. A response will be sent to you after careful review of the facts.



APPENDIX A
NORTHAMPTON COUNTY COURT OF COMMON PLEAS
THIRD JUDICIAL DISTRICT

AMERICANS WITH DISABILITIES ACT ACCOMMODATION (ADA) TITLE II REQUEST FOR REASONABLE ACCOMMODATION FORM
(INCLUDES REQUEST FOR INTERPRETER FOR HEARING / SPEECH IMPAIRED)

Client Information – Section A

Name: _____
Address: _____

Phone: _____
Email: _____
Mobile: _____

Please check the box that most closely describes your status in this matter:

- ☐ Litigant ☐ Plaintiff ☐ Defendant ☐ Parent ☐ Child ☐ Witness ☐ Attorney ☐ Victim ☐ Juror
☐ Other (please explain) _____

Requestor Information (if different from above)

Name: _____
Address: _____
Relationship to Client: _____

Bus. Phone/ Mobile: _____
Fax: _____
Email: _____
TTY: _____

Accommodation

Nature of the disability for which an accommodation is requested: _____

Accommodation requested: _____

Location of Proceeding

- ☐ Criminal Division ☐ Civil Division ☐ Orphans' Court Division
☐ Family Division ☐ Adult ☐ Juvenile
☐ Magisterial District Court No. _____
District Judge Name: _____
Specify Address: _____

Proceeding Information (if known)

Case #: _____
Case Name: _____
_____ Proceeding Time: _____
Proceeding Type: _____

AFTER COMPLETING THE FORM, PLEASE SEND TO:

ADA Coordinator via email: ADARRequests@nccpa.org, via FAX 610-559-6702, or postal mail to: 669 Washington St, Easton PA 18042

I hereby certify that an Americans with Disabilities Act accommodation is required in the above-captioned action on the date stated.

Signature: _____

Date: _____

FOR OFFICIAL USE ONLY

Service Provider Information – Section B

A SERVICE REQUEST HAS BEEN MADE FOR THE CLIENT NAMED ABOVE.

Service Provider
Company: _____
Individual
Interpreter Name: _____
Bus. Phone/ Mobile: _____

Fax: _____
Email: _____
Date to Provider: _____

Court Official Verification – Section C

VERIFYING OFFICIAL SHALL MAINTAIN A COPY IN THE COURT'S CASE FILE AND PROVIDE THE ORIGINAL TO THE SERVICE PROVIDER FOR SUBMISSION WITH BILLING.

I hereby verify that the services were performed by the provider in the above-captioned action on the date and time stated.

Start Date & Time: _____

End Date & Time: _____

Court Official: _____
(Please print name)

Signature: _____

Title: _____

Date: _____

**NORTHAMPTON COUNTY COURT OF COMMON PLEAS
THIRD JUDICIAL DISTRICT**

Americans with Disabilities Act (Title II) Grievance Procedure

This grievance procedure is established for the prompt resolution of complaints alleging any violation of Title II of the Americans with Disabilities Act (ADA) in the provision of services, programs, or activities by the Court of Common Pleas of Northampton County. If you require a reasonable accommodation to complete this form, or need this form in an alternate format, please contact Jenelle Crisafulli via email: ADARRequests@nccpa.org

To file a complaint under the Grievance Procedure please take the following steps:

1. Complete the complaint form and return to Court Administration, Attn: ADA Coordinator, 669 Washington St, Easton PA 18042. Alternative means of filing complaints will be made available for persons with disabilities upon request. The complaint should be submitted as soon as possible but no later than sixty (60) calendar days after the alleged violation.
2. Within fifteen (15) calendar days of receipt of the complaint, the ADA Coordinator or his/her designee will investigate the complaint, including, meeting with the individual seeking an accommodation, either in person or via telephone, to discuss the complaint and the possible resolutions. Within fifteen (15) calendar days of the meeting, the ADA Coordinator or his/her designee will respond in writing, and where appropriate, in a format accessible to the complainant, such as large print, Braille, or audio. The response will explain the position of the Court and offer options for substantive resolution of the complaint.
3. If the response to the complaint does not satisfactorily resolve the issue, the complainant may appeal the decision within fifteen (15) calendar days after receipt of the response to the Court Administrator, J. Jermaine Greene, Sr. Within fifteen (15) calendar days after receipt of the appeal, the Court Administrator will meet with the complainant to discuss the complaint and possible resolutions. Within fifteen (15) calendar days after the meeting, the Court Administrator will respond in writing, and, where appropriate, in a format accessible to the complainant, with a final resolution of the complaint.

This grievance procedure is informal. An individual's participation in this informal process is completely voluntary. Use of this grievance procedure is not a prerequisite to and does not preclude a complainant from pursuing other remedies available under law.

The UJS Policy on Non-Discrimination and Equal Employment Opportunity also encompasses disability-related issues and provides complaint procedures for UJS court users. Any employment-related disability discrimination complaints will be governed by the UJS Policy on Nondiscrimination and Equal Employment Opportunity.



APPENDIX B
NORTHAMPTON COUNTY COURT OF COMMON PLEAS
THIRD JUDICIAL DISTRICT

AMERICANS WITH DISABILITIES ACT (ADA) TITLE II
GRIEVANCE FORM

Grievant Information

Grievant Name: _____ Home Phone
(include area code): _____

Address: _____ Business Phone
(include area code): _____

Mobile Phone
(include area code): _____

Alternative Contact Person (other than Grievant)

Name: _____ Home Phone
(include area code): _____

Address: _____ Business Phone
(include area code): _____

Relationship
To Client: _____

Court Service, Program or Facility Allegedly in Violation

Date and Location of Alleged Violation (dd/mm/yyyy)

Description of Alleged Violation and Requested Remedy

Has this case been filed with the Department of Justice or other government agency or court?

Yes No

If You Answered "Yes" to the Previous Question, Complete the Following

Agency or Court: _____ Contact Person: _____

Address: _____ Phone
(include area code): _____

Date Filed: _____

Other Comments

Signature: _____ Date: _____